



Forgot Username

- 1.) If you forgot your username, navigate to the NLU portal and select the “Forgot username” option.



NATIONAL
LOUIS
UNIVERSITY

Username



Forgot Username?

Enter Username

Password

Forgot Password?

Enter Password



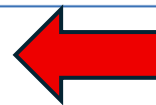
- 2.) You will then see an option to add an email. Please input either your student email or your last associated personal email with NLU.

Username Recovery

Can't remember your username? No problem, we'll help you reset it.

Enter Email Address

ttest@gmail.com



Continue

3.) Afterward, you will see either the option to select your verification email or phone number. You can select whichever works best.

4.) Once you select either option, please follow the verification process. If you have any issues, please contact helpdesk@nl.edu for further assistance.

To continue, first verify it's you

To verify your Identity, please select & complete the required authentication factor(s) until each is marked Verified in green to proceed forward



Send me an Email



Send me a Text Message

Email security verification

Select your email address and a verification code will be sent to authenticate your identity



ttest@gmail.com



***st@mail.com



***st.edu

Enter verification code sent to your email

Enter verification code

If you didn't receive the code, Re-send after 53 seconds