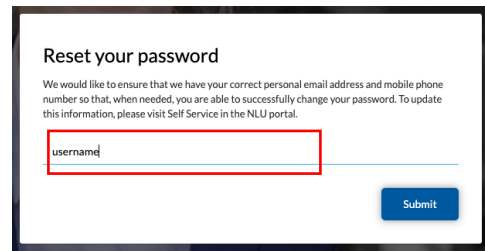
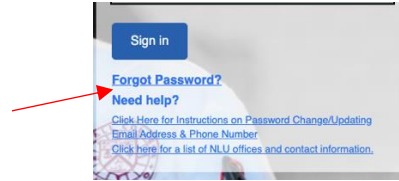


Password Reset

1. **NLU Portal:** Go to my.nl.edu. On the bottom of the sign-in button, click “Forgot Password?”
2. **Username:** Please insert your username and click the “Submit” button to proceed.
3. **Verification Code:** You can choose where you would like a verification code to be sent. Click on the preferred method.
4. **Reset:** Once you have chosen your preferred method, a verification code will be sent to that email. You will need to provide the code and click on “Submit.”
5. **Reach out:** If you encounter any issues, contact helpdesk@nl.edu; we will gladly assist.

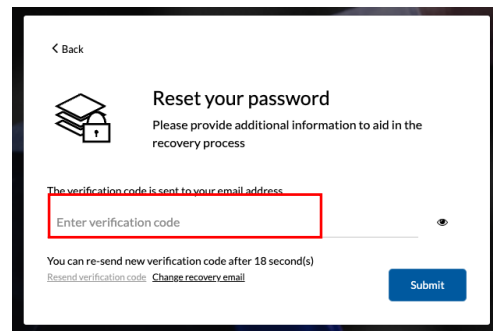


Reset your password

We would like to ensure that we have your correct personal email address and mobile phone number so that, when needed, you are able to successfully change your password. To update this information, please visit Self Service in the NLU portal.

username

Submit



< Back

Reset your password

Please provide additional information to aid in the recovery process

The verification code is sent to your email address

Enter verification code

You can re-send new verification code after 18 second(s)

[Resend verification code](#) [Change recovery email](#)

Submit